# 1. MEMORY ACCURACY, BARTLETT, LOFTUS, AND THE PRECISION OF THE LABORATORY EXPERIMENT

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# 1.1. INTRODUCTION

The accuracy of memory has been studied at length. Recall is far from accurate. Two key figures in memory research, Frederic Bartlett (<u>http://www-</u> <u>bartlett.sps.cam.ac.uk/</u>) and Elizabeth Loftus (<u>http://faculty.washington.edu/eloftus/</u>), have shown in different ways and at different times that "To be mistaken about details is not the result of a bad memory, but of the normal functioning of human memory" (Loftus and Ketcham 1983). Bartlett was working inbetween the two world wars mainly while Loftus has been studying memory since the 1970s.

### **1.2. FREDERIC BARTLETT**

For Bartlett, "Remembering is a function of daily life, and must have developed so as to meet the demands of daily life" (1932 pl6). Thus memory is not perfect and the point is that it does not need to be.

The memory for events is not an objective recording with the individual needing to find the correct place for accurate recall. Information is distorted in the way that stories are passed from person to person:

..A, repeating the story of B, involuntarily introduces slight changes, perhaps replacing the name of an object which, he has rarely or never seen by that of some other object with which he is familiar. B carries on he same process, and in this manner, by means of a number of alterations, many of them apparently trivial in nature, the material is gradually reduced to a relatively fixed form.. (Bartlett 1920 p31).

Individuals are not deliberately changing details of the event for malicious reasons, but it is to make the

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event easier to remember. The rough edges of details are recalled in smooth form. This was called "effort after meaning" by Bartlett. It can be seen with the use of material that is culturally different or material that is unclear. In other words, the event or material does not make full sense to the recaller.

Bartlett (1920) tested this idea using a folk story, "The War of the Ghosts" <sup>1</sup> (table 1.1), containing unusual and unfamiliar aspects which participants read twice in fifteen minutes, and with pictures studied for four minutes. The participants had to recall the material fifteen minutes later in different ways.

One night two young men from Egulac went down to the river to hunt seals and while they were there it became foggy and calm. Then they heard war-cries, and they thought: "Maybe this is a war-party". They escaped to the shore, and hid behind a log. Now canoes came up, and they heard the noise of paddles, and saw one canoe coming up to them. There were five men in the canoe, and they said: "What do you think? We wish to take you along. We are going up the river to make war on the people."

One of the young men said, "I have no arrows." "Arrows are in the canoe," they said. "I will not go along. I might be killed. My relatives do not know where I have gone. But you," he said, turning to the other, "may go with them."

So one of the young men went, but the other returned home. And the warriors went on up the river to a town on the other side of Kalama. The people came down to the water and they began to fight, and many were killed. But presently the young man heard one of the warriors say, "Quick, let us go home: that Indian has been hit." Now he thought: "Oh, they are ghosts." He did not feel sick, but they said he had been shot.

So the canoes went back to Egulac and the young man went ashore to his house and made a fire. And he told everybody and said: "Behold I accompanied the ghosts, and we went to fight. Many of our fellows were killed, and many of those who attacked us were killed. They said I was hit, and I did not feel sick."

He told it all, and then he became quiet. When the sun rose he fell down. Something black came out of his mouth. His face became contorted. The people jumped up and cried. He was dead.

(Source: Bartlett 1932 p65).

Table 1.1 - "The War of the Ghosts" story.

i) Repeated reproduction by the same individual

The participant was asked to recall the material a

<sup>&</sup>lt;sup>1</sup> He also used other stories like "The son who tried to outwit his father" from Africa.

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number of times, but not given access to previous versions. Participants tended to recall specific phrases of the folk story which were maintained throughout the different versions even if the phrase was not important. Bartlett (1920) called this "the persistence of the trivial".

Each recall version of the story builds more on the individual's own earlier version rather than the original story. In other words, the individual is recalling their earlier recalls rather than the actual story.

#### ii) Social reproduction

The first individual recalls the original story, and the next participant recalls their version and so on. As the story is passed from individual to individual, it develops in a certain form relating to potency (relevance to the individual). "The under potent is omitted, the normally potent is reproduced; the over potent is not only reproduced, but may so dominate all the rest as to change the whole course of the narration" (Bartlett 1920 p34).

The under potent refers to (a) omission of the irrelevant, (b) omission of the unfamiliar, and (c) omission of the unpleasant.

a) Omission of the irrelevant - For example, ghosts appear as "a mere temporal incident" in "The War of the Ghosts" story but they are central in the story. In the recall, mention of ghosts is dropped almost immediately. It did not make sense to Western participants.

b) Omission of the unfamiliar - For example, more familiar words appeared in the recalls, like "boats" instead of "canoes", and "rowing" replaced "paddling".

c) Omission of the unpleasant - Modes of speech and incidents "somewhat opposed to modern conventions" disappeared from the recalls.

Information was also transformed with each reproduction. Three types of transformation were noted: familiarisation, rationalisation, and dominance. With the first two, "the form of the material is changed into something which can be readily accepted because it is familiar" (Bartlett 1920 p37). But rationalisation is "only partially - it might be said only lazily - on intellectual process" (Bartlett 1932 p85).

Dominance is where some word, phrase or event stands out and influences the whole recall.

Transposition also takes place during serial recall. This includes the recall of information in the wrong

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place in a story.

These processes of change can be seen in an example. Bartlett (1920) recorded one chain of serial reproductions for the following part of "The War of the Ghosts" story:

But presently the young man heard one of the warriors say, "Quick, let us go home: that Indian has been hit." Now he thought: "Oh, they are ghosts." He did not feel sick, but they said he had been shot.

So the canoes went back to Egulac and the young man went ashore to his house and made a fire.

The first participant recalled this extract thus:

Then one of the warriors called to the young Indian and said: "Go back to the canoe, for you are wounded by an arrow". But the Indian wondered, for he felt not sick.

And when many had fallen on either side, they went back to the canoes, and down the river again, and so the young Indian came back to Egulac (p38).

The next participant recalling the first participant's version wrote this:

Then one of the warriors called out to the young Indian: "Go back home now for you are wounded". "No that is not so, for I feel no pain". But the warrior sent him back to the canoe, for he had been wounded by an arrow, though he could not be convinced of it, for he felt not sick (p38).

Each participant attempted to recall the previous version of the story until the eighth person who produced this version:

In the course of the fight farther on the Indian was mortally wounded, and his spirit fled. "Take me to my home", he said, "at Momapan, for I am going to die". "No, you will not die", said a warrior. Then in the fight farther on he was mortally wounded, so that his spirit fled. "I am going to die", he said. "Take me back to Mombapan". "You are not going to die", said the warrior (Bartlett 1920 p39).

The story has been transformed to make sense to the Western participants, including changing the names (eg: Egulac becomes Momapan or Mombapan).

One participant was asked about the story after six and a half years, and replied: "Was it on a pilgrimage

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that they met a hostile party and one brother was slain" (Bartlett 1932 p77).

Edwards and Middleton (1987) drew out three themes from Bartlett's work on memory:

# i) The unity of mentality

Bartlett was interested in the "activity of remembering" rather than simply in memory. "He conceived of remembering as a functional, affect-driven activity in which any distinction between the processes of perception, imagination, affect, understanding and motivation was essentially arbitrary" (p78). Bartlett (1932) felt that "in order to understand what we remember, we must set in relation to this how and what we perceive" (p15).

# ii) Conventionalization

This is the process where the recalling of experience is rooted in a culture and involves the transmission of meanings through symbols (Bartlett 1958).

# iii) Conversational discourse

Bartlett analysed the reported speech of participants in a way that was the forerunner of the discursive approach to remembering (Edwards and Middleton 1986).

Bartlett (1932) argued that:

The actions and reproductions of everyday life come largely by the way, and are incidental to our main preoccupations. We discuss with other people what we have see, in order that we may value or criticise, or compare our impressions with theirs. There is ordinarily no directed and laborious effort to secure accuracy. We mingle interpretation with description, interpolate things not actually present, transform without effort and without knowledge (p96).

And in 1935, he said:

Remembering, as it occurs in everyday life, is chiefly a reconstructive function, serving the needs of the moment, and following the laws of construction of relevant schemes, or frameworks which have been built up out of past events and reactions (p1).

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Bartlett's work on memory has a number of key strengths and weaknesses (table 1.2).

### STRENGTHS

1. Early large-scale reasonably systematic study of memory.

2. Study of memory in everyday life rather than just recall of numbers or single words, which is typical of experimental research.

3. Study of memory using the techniques of repeated reproduction and serial reproduction.

#### WEAKNESSES

1. His methodology was not rigorous in comparison to the laboratory experiment used later.

In some cases, Bartlett stopped students in the street in Cambridge and gave them "The War of the Ghosts" story, then tested their memory whenever he met them again. This meant that there were different time intervals between learning and recall ("Mindchangers" 2003; BBC Radio 4;

http://www.bbc.co.uk/radio4/science/mindchangers3.shtml).

In fact, Bartlett (1935) was critical of laboratory experiments:

Recognised laboratory methods for the study of memory are artificial to a high degree. They assume that remembering is primarily a recapitulatory function.. (p1).

2. Bartlett was more interested in "cultural symbol formation" than in memory, so he was nearer to anthropology than experimental psychology (Edwards and Middleton 1987). For example, serial reproduction is similar to how information is passed on in oral cultures.

3. His research is claimed by both cognitive psychologists and social psychologists as pioneering work for their disciplines: "These two traditions have, ironically, reconstructed Bartlett in their own image" (Edwards and Middleton 1987 p78).

Table 1.2 - Key strengths and weaknesses of Bartlett's work on memory.

#### 1.3. ELIZABETH LOFTUS

Over more than thirty years Elizabeth Loftus has studied the accuracy of memory for events (as in eyewitness testimony) using laboratory experiments. She has also shown how information after the event and misleading questions can affect the memory. This is now called the "misinformation effect" (Loftus 2005).

Here are the details of two classic studies of the many done by Loftus.

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### 1.3.1. Loftus (1975)

This is a report of four experiments with 490 participants at the University of Washington on how the wording of questions asked immediately after an event can influence recall later.

### Experiment 1

One hundred and fifty students saw a one-minute videotape of a car ("Car A") turning into a stream of traffic and causing a collision. This was followed by a ten-item questionnaire including the key question, "How fast was car A going when it ran the stop sign?" or "How fast was car A going when it turned right?" (the variations in the question was the independent variable). The dependent variable was the last question on the questionnaire - "Did you see a stop sign for car A?" with the choice of "yes" or "no" responses.

Of the "stop sign" question group, 53% answered "yes" and 35% in the other group (a significant difference, p<0.05). Recall was influenced by post-event information.

#### Experiment 2

Forty students were shown a three-minute videotape of a class being disrupted by eight demonstrators. In the subsequent twenty-item questionnaire, the key question asked, "Was the leader of the four (or twelve) demonstrators who entered the classroom a male?". The memory test was one week later, and included a question about the number of demonstrators. The "12 demonstrators" group recalled an average of 8.85 demonstrators in the videotape compared to 6.40 in the "4 demonstrators" group (significant at p<0.01). False information after the event can influence recall of numerical facts.

#### Experiment 3

One hundred and fifty students watched a videotape of a car accident followed by a ten-item questionnaire. There was no barn in the film, but participants were asked either, "How fast was the white sports car going when it passed the barn while travelling along the country road?" or "How fast was the white sports car going while travelling along the country road?". At the memory test one week later, the key question was "Did you see a barn?".

Of the "barn" group, 17.3% replied "yes" compared to

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2.7% for the other group (a significant difference at p<0.01). This showed that post-event information can produce recall of a non-existent object for a small number of participants.

#### Experiment 4

One hundred and fifty students watched a threeminute film taken from inside a car which collides with a pram pushed by a man. The participants were divided into three groups for the subsequent forty-five-item questionnaire. Five questions were asked about nonexistent objects (a school bus, a truck, a centre line in the road, and a barn) and false information (a woman pushing the pram).

Group 1 were asked directly (eg: "Did you see a school bus in the film?"), group 2 were asked indirectly ("false presupposition")(eg: "Did you see the children getting on the school bus?"), and group 3 did not have those five questions (control group). In the memory test, one week later, the "false presupposition" group were significantly more likely to recall non-existence objects in the film on all five questions, like a school bus (26% of group) compared to 12% of group 1 and 6% of the control group. Overall, 29.2% of group 2 recalled false information as opposed to 15.6% (group 1) and 8.4% (group 3).

Table 1.3 summarises the main findings of the experiments by Loftus (1975).

EXPERIMENT	KEY FINDING		
1	Recall influenced by post-event information		
2	False post-event information can influence recall of numerical facts		
3	Post-event information can produce recall of a non- existent object		
4	Wording of the post-event information can produce recall of non-existent objects		

Table 1.3 - Summary of findings by Loftus (1975).

# 1.3.2. Loftus et al (1978)

Loftus et al (1978) reported a number of experiments using a standardised procedure to see how information supplied after the event influences recall. Over 1200 participants were used from the University of Washington.

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#### Basic Procedure

1. Participants shown event - In this case, thirty slides of a car accident, for approximately three seconds each, where a red Datsun knocks down a pedestrian.

2. Detail varied between two conditions - One group shown the slides of the car stopping at a "stop" sign, and the other group saw a "give-way" sign.

3. Immediate recall test of twenty questions including one question that is misleading for the experimental group (eg: asked "Did another car pass the red Datsun while it was stopped at the 'stop sign'? when "give-way" sign in slide seen; misleading information) and correct for the control group.

4. Filler activity for approximately twenty minutes. The use of such a task has strengths and weaknesses (table 1.4).

5. Recognition test with fifteen pairs of slides (for approximately eight seconds each) - one old and one new slide. The focus is upon whether the experimental group recalled the sign seen or the one added after the event by the misleading question.

STRENGTHS

1. Distract participants and stop them from deliberately concentrating of remembering information, or holding information in short-term memory.

2. Often such distraction occurs in real-life eyewitness situations.

3. Helps participants to clear their minds and relax before the next stage of the experimenter and to avoid interference from new information presented too closely to the previous information. It is a kind of "natural mental barrier".

WEAKNESSES

1. The filler tasks are usually very dull and not like real-life (eg; counting backwards in threes from 999).

2. It makes the experiment last longer and adds extra demands of the participant which can produce fatigue or boredom later (during a more important part of the experiment).

3. Experiments that do not use a filler task can be shorter and focus upon the independent and dependent variables more.

Table 1.4 - Strengths and weakness of using a filler task in an experiment. Experiment 1

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One hundred and ninety-five students divided into ninety-five in the control group and one hundred in the experimental group. The control group recognised the correct slide ("give-way" or "stop" sign) 75% of the time, and the experimental group 41%. This was a significant difference (p<0.001). Misleading information after the event reduces the accuracy of recall.

### Experiment 2

The researchers were concerned that participants in the experimental group may have noticed the misleading question and, because of "demand characteristics", gave the wrong answer to "please" the experimenter. So a third group was added to the experiment with the question, "Did another car pass the red Datsun while it was stopped at the intersection?". There was no reference to a sign. Participants were also asked if they had noticed the misleading question.

Accuracy of recognition of the key slide was 70% for consistent information (21 out of 30 participants), 43% for misleading information (13 of 30) and 63% for the no reference to a sign group (19 of 30). Only 12% of the misleading information group admitted to saying the sign that was on the questionnaire when they knew it to be wrong.

Experiment 3

This experiment varied the length of time between the misleading information and the recognition test, and between the original slides and the misleading information. Intervals of twenty minutes, two days, and one week were used.

When the questionnaire was immediately after the slides and then an interval before recall, longer intervals produced better accuracy for the misleading information group (46% correct after one week). But recall accuracy declined for that group when the questionnaire was presented after an interval (31.5% correct after one week): "Presumably, the weaker the original trace, the easier it is to alter" (p25).

There are strengths and weaknesses related to immediate or later recall of information (table 1.5).

#### IMMEDIATE RECALL TEST

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Strengths

1. Tests memory in short term.

2. Participants do not have to return to laboratory in future.

Weaknesses

1. Only tests memory over a few minutes or hours.

2. Dependent on how participant feels on that day including if tiredness or boredom sets in with a long experiment.

RECALL TEST AFTER TIME INTERVAL

Strengths

1. Test memory over longer term.

2. Time between learning and recall can be varied and used as the independent variable.

Weaknesses

1. Requires participants to return to laboratory again which risks drop-out and thus loss of data.

2. Not possible to control what happens inbetween learning and recall, like participants talking about what happened.

Table 1.5 - Strengths and weaknesses of an immediate recall test and a recall test after a time interval.

#### Experiment 4

Recall of information was tested in a different way here. Participants were asked to draw details that they recalled of the slides either on a blank road map or one showing the position of the car. Recall of the correct sign, irrelevant of the post-event question, was better for the latter drawing. This was because the drawing of the position of the car focused the participant's attention on the road junction, and consequently the sign.

#### Experiment 5

This experiment used new stimulus material - 20 colour slides of a car backing into a pedestrian in a car park. The critical slide involved a pair of skis leaning against a tree or a shovel there. Accuracy of recall, after ten minutes, was 55.3% for the misleading information (experimental) group and 70.8% where no object mentioned in the question.

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The purpose of this experiment was to check if the earlier findings generalised to other stimulus materials and were a principle of memory rather than a facet of the earlier experiment.

Table 1.6 summarises the five experiments.

EXPERIMENT		NUMBER OF PARTICIPANTS	CONDITIONS
Pilot	study	129	Misleading question vs correct question immediately after slides
	1	195	As pilot study
	2	90	Misleading question vs correct question vs no reference to sign in question immediately after slides
	3	648	<ul> <li>i) As 2 but time interval between question and recognition test</li> <li>ii) As 2 but time interval between slides and question asked</li> </ul>
	4	90	Misleading question/correct question recall using blank map or containing position of car
	5	80	As 2 with new stimulus material

Table 1.6 - Details of five experiments by Loftus et al (1978)

# 1.3.3. Loftus and Palmer (1974)

Loftus and Palmer (1974) reported two experiments which showed how the wording of the question can influence recall of information based on estimates as well as non-existent objects.

# Experiment 1

Seven films from the Evergreen Safety Council and the Seattle Police Department depicting a traffic accident were shown to forty-five students. The films lasted between 5-30 seconds. Participants were asked to "give an account of the accident you have just seen" and to answer specific questions. The most important was, "About how fast were the cars going when they \_\_\_\_\_ each other?". The blank space used a different word (which was the independent variable) for the nine participants in each of the five conditions - hit, smashed, collided, bumped, or contacted.

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The speed of the cars in four of the films were known by the experimenters as they were staged crashes. One collision took place at 20 mph and the mean estimate of speed by the participants was 37.7 mph. The other collisions were 30, 40 and 40 mph, and the mean estimates were 36.2, 39.7 and 36.1 mph respectively. Firstly, this research showed that estimates of speed from memory are generally poor.

Secondly, the word used to describe the crash distorted the estimates of speed further. The mean estimate of speed for "smashed" was 40.8 mph, "collided" 39.3 mph, "bumped" 38.1 mph, "hit" 34.0 mph, and "contacted" 31.8 mph. The estimate of speed based on the wording of the key question was the dependent variable.

#### Experiment 2

One hundred and fifty students saw a one-minute film of a multiple car accident (which lasted for four seconds). The students were given a post-film questionnaire similar to experiment 1. This time there were only three conditions - a control group who were not asked about the speed, and the question, "About how fast were the cars going when they hit (or smashed into) each other?".

One week later the participants were given ten questions about the film. The key question asked, "Did you see any broken glass?" (when there was none). The wording of the speed question influenced how many participants recalled broken glass - 32% for the "smashed" group, 14% for "hit", and 12% in the control group. The chi-squared ( $X^2$ ) test score was 7.76 (df = 2) and significant at p<0.025. There are strengths and weaknesses in using the chi-squared test to analyse the data here (table 1.7).

### STRENGTHS

1. Best non-parametric statistical test from limited number available for nominal data (ie: yes or no answers).

2. Can be used with multiple categories (six in this case: 3 groups  $\boldsymbol{x}$  two words).

3. Easier to code and calculate than many other statistical tests.

#### WEAKNESSES

1. Not as powerful or sensitive to data as parametric tests.

2. Care needs to be taken in interpreting the results of the statistical test when more than four categories of data involved. The chi-squared test shows the results (observed frequency) are different

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to chance (expected frequency) not necessarily that they are in the direction the hypothesis predicts.

3. It is of limited use with small samples (less than twenty participants). But this is not a problem for Loftus and Palmer.

Table 1.7 - Strengths and weaknesses of using the chisquared statistical test to analyse the data.

The word used in the question influenced the estimate of speed and the perception/recall of the event. For example, of those who gave the highest estimate of speed (16-20 mph) in response to "smashed", 62% said "yes" to broken glass and the remainder "no". "Smashed" suggested that there must be broken glass. Furthermore, for those participants who estimated the speed as 6-10 mph, 27% of the "smashed" group recalled broken glass compared to only 9% of the "hit" group for the same speed.

Loftus and Palmer explained the results thus:

..the subject first forms some representation of the accident he has witnessed. The experimenter then, while asking "About how fast were the cars going when they smashed into each other?" supplies a piece of external information, namely, that the cars did indeed smash into each other. When these two pieces of information are integrated, the subject has a memory of an accident that was more severe than in fact it was. Since broken glass is commensurate with a severe accident, the subject is more likely to think that broken glass was present (p588).

Loftus and Zanni (1975) showed that varying the word "a" or "the" can influence memory using the question, "Did you see a/the broken headlight?".

#### 1.3.4. Powers, Andriks and Loftus (1979)

Powers et al (1979) reported two experiments showing gender differences in susceptibility and resistance to suggestion to misleading post-event information.

Experiment 1

Twenty-five female and 25 male undergraduates from the University of Washington were presented with twentyfour slides (each for five seconds) showing the theft of a red wallet.

Further Applications and Examples of Research Methods in Psychology17 Kevin Brewer; 2008; ISBN: 978-1-904542-37-7 The slide sequence opens with a young woman walking down a busy street. She meets a friend and stops to talk for a moment. As the woman continues down the street, she is approached by a man wearing a cowboy hat who bumps into her, causing her to drop her shopping bag. The man and woman both stoop to pick up some articles that had fallen out. When the woman is looking the other way, the man reaches into her shoulder bag and takes her wallet. The woman does not notice and the two part. Soon, the victim becomes aware that her red wallet is missing, at which point two other women cross the street toward her and gesture in the direction of the fleeing man (p341).

This was followed by a filler task which involved naming various colours on a chart.

Next the participants completed a thirty-item multiple-choice questionnaire about the slides including questions about the clothes worn and actions of the central characters; eg: "The victim's friend was carrying \_\_\_\_\_; (a) a newspaper, (b) a shopping bag, (c) a notebook, (d) an umbrella, (e) none of the above" (p341). For each question participants rated their confidence about their accuracy on a scale of 1-3. The questionnaire had been piloted previously with one hundred other undergraduates.

The participants returned next day to the laboratory and read a "suggestibility paragraph" (ie: misleading information). They were told that this was another person's recall and the task was to proofread it. There were two versions of the paragraph containing the correct information about four facts from the slides (eg: victim's friend had a green notebook) or a misleading version (eg: blue notebook). A ten-minute filler activity preceded the final twenty-item recall test for the slides.

The experimenter group gave an average of 1.56 erroneous answers out of four (ie: recall of misleading information) compared to 0.16 for the control group (p<0.001). Put another way, the control group were correct on these four items significantly more than the experimental group. The accuracy of recall was not linked to intelligence (as measured by a pre-university IQ test - Washington Pre-College Test) nor was suggestibility.

Significant gender differences were found in accuracy of recall for type of information. Women were more accurate in recall of women's clothing and appearance in the slides whereas men were better about the thief's appearance and the surroundings. However, there were more "male" items than "female" items tested. Experiment 2

One hundred and fifty male and one hundred and fifty female students were tested this time. "The slide sequence used in Experiment 2 opens with a group of people sitting together on the grass. A man and a woman leave the group and begin walking through a parking lot where they spot two individuals who are apparently fighting with each other. The man rushes in to stop the fight while the woman goes off to a phone booth, apparently calling for help" (p344).

The procedure followed experiment 1, but the emphasise was upon equal number of questions on "male" items (eg: buildings) and "female" items (eg: clothing). Female participants recalled accurately more "female" items (77% vs 51%), and male participants "male" items (57% vs 73%). In terms of suggestibility to misleading information, female participants were suggestible on "male" items and the opposite for male participants.

The results can be explained by the fact that "individuals are more readily influenced to the extent that they lack information about a topic or regard it as trivial and unimportant" (Eagly 1978 p96).

## 1.3.5. Loftus Generally

The planting of information after the event has been found in real-life events. For example, Nourkova et al (2004) induced the recall of wounded animals after a terrorist bombing in Russia in 12.5% of Moscow University student participants when there had been none.

Recently, the misinformation effect experiments have been performed on participants during neuroimaging to show the brain activity involved (eg: Okado and Stark 2005).

Loftus (2005), reviewing thirty years of research, drew a number of conclusions about the misinformation effect from experimental work:

a) Misinformation is more effective if introduced after a period of time;

b) Warning people that there is/will be misinformation can increase the resistance to false information in some cases;

c) Young children and the elderly are more susceptible to misinformation.

Loftus's work has a number of key strengths and weaknesses (table 1.8).

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#### STRENGTHS

1. Detailed set of experiments which isolate variables in order to establish cause and effect.

2. Each set of experiments develops previous findings through control of the research situation. The refining of the experiments to remove any problems.

3. The transparency of the detail allows full replication.

4. A large number of participants have been used in all the experiments.

5. Able to show precisely how memory for events can be influenced by misleading questions.

6. Influential in showing that memory is not a simple recording of events but a reconstructive process

#### WEAKNESSES

1. Not real-life events used. Individuals will respond differently to seeing a real event to pictures or films. Also there is no emotional involvement by the witnesses as there would be with a real event.

2. The participants used were mostly students, and many of them were "forced" into participating for course credits.

3. Some aspects of the experiment are hard work for the participants (eg: 45 questions about a 3-minute film in Loftus 1975 experiment 4). Fatigue and boredom may influence their concentration levels and possibly memory.

4. The experiments study individual memory whereas most people talk about what they have seen with others in real-life witness situations.

5. Some variables were not controlled. For example, in the experiments involving one week between seeing the film and recall, no control over whether the participants talked about the experiment despite being told not to do so.

6. Only some participants are misled by false information, but most recall the correct information.

Table 1.8 - Key strengths and weaknesses of Loftus's experiments on memory.

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